WASHINGTON DC RESOURCE GUIDE

DEPARTMENT OF VETERANS AFFAIRS

Enroll with healthcare - Veterans Health Administration

To enroll with Veterans Healthcare Services at the Washington DC VA Medical Center:
Call: Call 1-877-222-VETS (8387), Mon-Fri, 8:00AM-8:00PM
washingtondc.va.gov; click “Become a patient” link; click “Application for healthcare
Online: benefits”; complete 10-10 EZ form
In person: DC VA Medical Center- 50 Irving Street NW Washington DC, “Eligibility”; 202-745-8000
CRRC- 1500 Franklin Street NE; 202-636-7660

Request a DD214
Online: https://www.archives.gov/veterans/military-service-records/index.html
In person: VA Regional Office- 1722 I Street NW; 1-800-827-1000
CRRC- 1500 Franklin Street NE; 202-636-7660

Veterans Benefits Administration

Department of Veterans Affairs Regional Office
Call: 1-800-827-1000
In person: 1722 I Street NW
Online: https://www.ebenefits.va.gov
Services: Compensation, pension, voc rehab, survivors’ benefits

VBA Homeless Outreach Coordinator: 540-597-1475

Community Resource and Referral Center (CRRC)
Call: (202) 636-7660 to confirm what days/times VBA representative is available
Education & Training: 1-888-442-4551 www.gibill.va.gov

VETERAN HELPLINES/RESOURCES DIRECTORY

National Call Center for Homeless Veterans
877-424-3838 or 1-877-4AID-VET

Veterans Crisis Line
1-800-273-8255 (press #1)

Mental Health Crisis Hotline
DBH Access HelpLine (24/7)
1(888)7WE-HELP or 1-888-793-4357
Services: Emergency psychiatric care, information about mental health services

Nation Resource Directory https://nrd.gov/ (information about resources for employment, financial, claims,

VA HEALTHCARE

DC VA MEDICAL CENTER
202-745-8000
50 Irving Street NW

VA COMMUNITY BASED OUTPATIENT CLINICS

Local clinics that can be used for primary care appointments, health education, mental health, and preventative care are located in convenient locations throughout the Washington, DC area. If you would like to choose one of these primary care teams, please let your primary care provider know or tell eligibility when you are first enrolling that you would like one of this clinics selected as your primary care location.

Community Resource and Referral Center (CRRC)
202-636-7660 (Open 24/7)

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WASHINGTON DC RESOURCE GUIDE

1500 Franklin Street NE

Showers, laundry, computer lab, homeless (HCHV) program (assessments and referrals to transitional housing); Compensated work therapy (CWT); employment services; justice re-

Services: entry and diversion

VA COMMUNITY BASED OUTPATIENT CLINICS

Southeast Washington DC Community Based Outpatient Clinic
202-745-8685
820 Chesapeake Street, S.E., Washington, DC 20032

Open Monday, Thursday and Fridays from 7:30 a.m. to 4 p.m. and on Tuesdays and

Services: Wednesdays from 7:00 a.m. to 3:30 p.m. to provide basic medical and preventative care

VET CENTERS

Readjustment counseling, military sexual trauma counseling, and bereavement counseling services.

Washington DC Vet Center
202-726-5212 Or 202-726-5212
1296 Upshur St NW

COMMUNITY HEALTHCARE

SOME Medical and Dental Clinic
Medical: 202-797-8806 x 1042
60 O Street NW, Washington (Walk-ins: Mon-Thurs 8-11am & 1-3pm, Fri 8am-12pm)
Dental: 202.797.8806, ext. 1041
60 O Street NW, Washington (Walk-ins: Mon-Fri 8-11am & 1-3pm)

Bread for the City Medical and Dental Clinic
202.386.7020 (to schedule a new patient appointment)(NW)
Mon-Thurs from 8:30am-5pm, Fri 8:30am-12pm; Tue/Wed 5-7pm

Conway Health and Resource Center
Medical: 202.540.9857 (Mon/Tue/Wed/Fri 8am-5pm; Wed 8am-8pm; Sat 9am-3.30pm)
Dental: 202.540.9862 Mon-Fri 8.30am-5pm; Sat 9am-3.30pm)
4 Atlantic Street, SW, Washington, DC 20032

Unity Health Care
(202) 469-4669 (to schedule an appointment)
10 healthcare centers and homeless healthcare services offered throughout DC

Christ House (medical respite)
(202) 328-1100
1717 Columbia Road NW
24-hour residential medical facility for homeless persons

Whitman Walker
1525 14th Street NW
Mon-Thurs: 8a-6p, Fri: 8a-6p

Elizabeth Taylor Medical Center
1701 14th Street NW
Mon-Fri: 8a-6p
GLBT Health Services

Max Robinson Center
2301 MLK Avenue SE
Mon-Fri: 8a-5pm

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GLBT Health Services

### HOMELESS DROP-IN AND REFERRAL SERVICES

**Community Resource and Referral Center (CRRC)**
- 202-636-7660
- 1500 Franklin Street NE
- **Hours:** 24 hours/7 days a week
- **Services:** Veterans who are homeless or at imminent risk of homelessness may request to speak with a social worker to place a referral. Referrals must be done in-person.

**Virginia Williams Family Resource Center - homeless family intake and referral center**
- 920 Rhode Island Ave, NE
- (202) 526-0017
- **Intake Hours:** 8am-4pm M-Th (closed Friday)
- **Bring with you:** ID, homeless verification, BC, and SS Card

**SOME**
- Isaiah House
- (202) 797-8806
- 60 O Street NW, Washington
- **Services:** Referrals, day programming

**Friendship Place**
- Welcome Center
- 202-364-1419
- 4713 Wisconsin Ave NW
- **Mondays:** 8:30a-11:30a and 1p-4p
- **Wed. & Thurs.:** 8:30a-11:30a and 1p-3p
- **Fridays:** 8:30a-11:30a
- **Drop-in Clinic** offering meals, shower, laundry, case management, medical care

### HOMELESS DROP-IN AND REFERRAL SERVICES

**Bread for the City**
- Northwest Center: 202-265-2400
- 1525 7th Street NW
- **Intakes (Mon-Thurs 8:30-11am, 1-4pm; Fri 8:30-11am); Open hours to talk with social worker (Mon-Thurs 8:30-5pm; Fri 8:30-noon)**
- Southeast Center: 202-561-8587
- 1640 Good Hope Road, SE, Washington, DC 20020
- **Intakes (Mon-Thurs 9-11am, 1-4pm; Fri 9-11am); Open hours (Mon-Thurs 9:30-5pm; Fri 9am-noon)**

**Capitol Hill Group Ministry- Shirley’s Place**
- (202) 544-3150
- 1338 G Street, SE
- **Services:** Weekdays 8:00am-4:00pm

**Father McKenna Homeless Day Shelter (Men only)**
- 1-202-842-1112
- 900 North Capitol St, NW
- **Services:** Case MGMT, Group, Meals, Showers, Laundry, Clothing, Transportation, & Computers

**Charlie’s Place**
- 202-232-2995
- Doors open at 6am; Breakfast at 6:30am

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1830 Connecticut Avenue, NW, Washington
Case management; haircuts; clothing; tokens

**HOMELESS DROP-IN AND REFERRAL SERVICES**

**Thrive DC**
202-737-9311
1525 Newton Street NW, Washington

**Miriam's Kitchen**
202-452-8926 x234
2401 Virginia Ave, NW, Washington

**HIPS**
202-232-8150; Hotline: 1-800-676-4477
906 H Street NE
Services: Case MGMT for trans individuals (by appt only); Mon-Thurs: 10:30a-5:30p, Fri 1pm -5:30p

**N Street Village Day Center (Women only)**
(202) 939-2076
1333 N St NW
Services: Welcome session Monday-Friday at 9:15 am at the N Street Village Day Center

**Georgetown Ministry Center**
1041 Wisconsin Ave NW
202-338-8301
Services: Case management, showers, laundry, computers, coffee, sandwiches

**Adam's Place Drop-in Center**
2210 Adams Place NE (behind shelter)
202-374-6846
Services: Case management, showers, laundry, computers, meals

**SHELTER**

**District of Columbia Emergency Shelter Hotline**
(202) 399-7093 or 1-800-535-7252 (Add'l beds/shelters available during hypothermia alert months)

**Men's Only Shelters**

**Adam's Place**
(202) 832-8317; Shelter Hotline (including shuttle information)- 1-800-535-7252
2210 Adams Place NE
Intakes at 7 pm each night; closes at 7 am the next morning; hypothermia shelter Nov-March

**Central Union Mission**
(202) 745-7118
65 Mass Ave, NW
Intake from 1:00pm to 6:00 pm; 30 day stay initially, then a 15-day- in/15-day-out rotation

**CCNV**
425 Second Street NW
(202) 393-1909 or call shelter hotline (800) 535-7252

**801 East Men's Shelter**
(202) 561-4014
2700 MLK Jr Ave SE
Emergency shelter open 7am-7pm; hypothermia shelter Nov-March

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NY Avenue Men's Shelter  
(202) 832-2359 or call shelter hotline (800) 535-7252  
1355/1357 NY Avenue, NW  
Shelter opens at 7 pm each night; Intake 5-9pm; beds available on a first come, first serve basis

Men’s Only Hypothermia Shelters

Hypothermia shelters are available from November 1 to March 31, when and if temperatures drop below 32 F.

Banneker Recreation Center  
2500 Georgia Avenue NW

Columbia Heights Recreation Center  
1480 Girard St. NW

Kennedy Recreation Center  
1401 7th Street NW

Sacred Heart Church  
16th and Park Road NW  
(202) 234-8000

St Lukes's Church  
3655 Calvert St. NW  
(202 333-4949)

Salvation Army  
3335 Sherman Avenue NW  
Phone: (202) 829-0100

Raymond Recreation Center  
3725 10th Street NW  
Phone: (202) 671-2181

New Covenant Baptist Church (hypothermia only)  
(301) 728-8307  
1301 W Street SE

Women's Shelters

CCNV  
425 Second Street NW  
(202) 393-1909 or call shelter hotline (800) 535-7252

Pat Handy Women's Shelter  
(202) 733-5378  
810 5th St NW  
Intakes 4:00-7:00pm daily; beds are assigned on first-come, first-serve basis

DC General Building 27 - Harriet Tubman Shelter  
(202) 795-9966  
1900 Massachusetts Ave SE #27  
100-bed, low-barrier emergency facility; first come, first serve

Community of Christ (Hypothermia)  
(202) 333-6052  
3526 Massachusetts Ave NW

Women's Only Hypothermia Shelters

Sherwood Recreation Center (Hypothermia)  
640 10th Street NE  
Shelter Hotline: 1-800-535-7252

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Nativity Shelter (Hypothermia)
Shelter Hotline: 1-800-535-7252
6010 Georgia Avenue NW
7pm-7am, first come, first serve; hypothermia shelter Nov-March

Co-Ed Hypothermia Shelters

Emery Recreation Center
5801 Georgia Avenue NW
Shelter Hotline: 1-800-535-7252

King Greenleaf Recreation Center
201 N Street SW
Shelter Hotline: 1-800-535-7252

Rapid rehousing programs for Veterans who are homeless or at imminent risk of homelessness
Services include: housing identification, move-in and rent assistance, and case management
Veterans can only be enrolled in one SSVF program

Friendship Place
202-658-9599 (Screening line)

Operation Renewed Hope Foundation
703-887-8117

U.S. Veterans Initiative

Housing Counseling Services
202-667-7006

Intake hours are from 9:00-5:00pm Mon., Tues., Thurs., and Fri. and 9:00-8:00 p.m. on Wed.
Please provide income verification and writ of eviction to be eligible
Rental Assistance Hotline answered on the first business day of each month

ERAP helps low-income, District residents who are facing housing emergencies. A housing emergency is when
* To request an ERAP appointment, visit one of the following:

Catholic Charities
(202) 338-3100
2812 Pennsylania Avenue, SE, Washington, D.C., 20020

Housing Counseling
(202) 667-7006; Intake Scheduling: (202) 667-7339
2410 17th Street, NW, Suite 100, Washington, D.C., 20009

Salvation Army
(202) 332-5500
1434 Harvard St, NW Suite B, Washington, D.C., 20009

The United Planning Organization
(202) 562-3800
2907 Martin Luther King Jr. Avenue, SE, Washington, DC 20032

Virginia Williams Family Resource Center

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(202) 312-5510
920 Rhode Island Avenue NE Washington, D.C., 20018

**UTILITY ASSISTANCE**

**Low Income Home Energy Assistance Program (LIHEAP)**

Call: 311 to schedule appointment
In-person: 1207 Taylor St., NW OR 2100 Martin Luther King, Jr. Ave., SE
Online: http://doee.dc.gov/liheap

Assists eligible low-income District households with energy costs associated with heating and cooling;
Required documents: • Your service disconnection notice or a letter from the utility company that states the service has been disconnected (if applicable); • Your most recent utility bills (or a copy); • A

**ID & BIRTH CERTIFICATES**

**DHS Certified Homeless Providers for DMV Non-driver ID**

For full list, visit https://dhs.dc.gov/node/1127166
For further application instructions visit: http://www.breadforthecity.org/wp-
For voucher for a free ID, go to one of the participating providers. Identifying documents are still

**Chevy Chase Presbyterian Church**

202-363-4817
1 Chevy Chase Circle NW
Tues, Wed, Fri mornings from 9a-11:30a. Arrive by 8:30a to sign-in. Up to 15 clients daily
Services: Birth certificate only

**Foundry United Methodist Church**

(202) 332-4010
1500 16th Street NW
VA employees may schedule appointments online; check with outreach staff for login information.

**HOUSING SEARCH WEBSITES**

www.SocialServe.Com
http://portal.hud.gov/hudportal/HUD
www.GoSection8.com
www.WeTakeSection8.com
http://hcsnv.org
www.redfin.com
www.Apartments.com
www.Apartmentsguide.com
www.apartmentfinder.com
www.Zumper.com
www.Zillow.com

**HOUSING SEARCH CLINICS**

**Housing Counseling Services**

"Housing Search Clinic" 202-667-7006
2410 17th Street NW, Adams Alley, Suite 100; Every Thursday at 4pm (call to confirm)

**Bread for the City**

"Housing Access Program" 202-265-2400
1525 7th Street NW,; Every Wednesday at 12pm (call to confirm - arrive between 8:30am-11am for intake)

**PREPARED FOOD SERVICES**

**SOME**

202-797-8806
71 O Street NW, Washington
Breakfast 7a - 9:30a daily; Lunch 11a - 1p daily

Miriam's Kitchen

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Sacred Heart Dinner Program
M-F 4:30-6:00 pm
3211 Sacred Heart Way, NW (16th and Park Rd)

Father McKenna Center
202-842-1112
900 North Capitol St, NW
Food Pantry, Mon-Fri (11am-12pm)

Capitol Hill Group Ministry, Shirley's Place
202-544-3150
1338 G Street SE, Washington
Meals, Day Center

Charlie's Place
202-232-2995
1830 Connecticut Avenue, NW, Washington
Meals and groceries, Day Center

Thrive DC
202-737-9311
1525 Newton Street NW, Washington
Meals, Case Management

Martha's Table
202-328-6608
2114 14th Street NW, Washington
Food pantry

Chevy Chase Presbyterian Church, Transition Assistance Program (TAP)
(202) 363-4817
1 Chevy Chase Circle, Washington
Services: Assistance to obtain identification documents needed for employment, short-term

FOOD PANTRIES

Bread for the City
202-561-8587 - SE DC
Pantry Hours: 9a-4p, Mon, Tues, Wed, 9a-3pm Thurs
SSN card, Picture ID, Proof of Residence, Last paycheck stub, Proof of income, Proof of disability
Serves NW, SW, or SE DC, elderly, disabled, or parent with children between 1 and 17

Capitol Area Food Bank
202-526-5344
No longer hosts pantry hours
Individual service not provided

Catholic Charities - NE Family Center
202-526-4100
Pantry Hours: Mon-Fri 9a-5p

Central Union Mission
202-745-7118
Pantry Hours: Mon 10a-1p

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Serves DC only, Need Residency Verification, Age, Children in Household, Picture ID

**Church of the Brethren**
202-546-8706
*Pantry no longer operates as of 9/29/17*

**D. C. Central Kitchen: First Helping**
425 2nd Street, NW Washington, DC

**FOOD PANTRIES**

**Emory Beacon of Light**
202-829-5732

**Lutheran Church of the Reformation**
202-543-4200
Pantry Hours: Mon-Thurs 9a-4p Closed on holidays
Serving DC, Referral form from DC -DHS or Capitol Hill Group Ministry

**Peoples Congregational United Church**
202-829-5511
Pantry Hours: Fridays: 9:30a-11:30a (closed 1st Fridays of the month)
Written referral, Picture ID, Verify available opening prior to sending veteran

**Plymouth Congregational United Church of Christ**
202-723-5330
3rd and 4th Saturday of the month
Picture ID, Written Referral with name, address, phone, SSN, Reason for referral, Family Size, and Ages

**Salvation Army - Social Service Office**
202-332-5000
Pantry Hours: Wednesday Only 10a-2:00p

**St. Anthony Catholic Church**
202-526-8822
Thursdays: 10a-2pm
Proof of residence documentation, must reside between Crittenden, Rhode Island, 4th to 18th St

**The United Church**
202-331-1495
*Held twice a month 10am-12pm (Please call to confirm dates)*

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**CELL PHONE PROVIDERS**

**Access Wireless**
800-464-6010
100-750 free minutes and unlimited texts per month, plus 50-200mb data

**Assurance Wireless**
888-898-4888, www.assurancewireless.com
350 free minutes, unlimited free texts, 500 mb free data per month

**Safelink Wireless**
1-800-SAFELINK (723-5346), www.SafeLinkWireless.com
Unlimited minutes and texts, 500 Mb of data

**HOPE One Source**
http://dc.hopeonesource.org
Connects individuals and veterans to cell phones

**CLOTHING, LAUNDRY & SHOWERS**

**Community Resource and Referral Center (CRRC) *Veteran’s only**
202-636-7660
1500 Franklin Street NE
Hours: 24 hours/7 days a week

**Bread for the City**
1640 Good Hope Road SE 202-561-8687
Clothing Room is Tuesday, Wednesday, Thursday 10am-2pm

**SOME**
202.797.8806
71 O Street NW, Washington - 202-797-8806
Clothing (8:30a-11a; Tues and Fri only)- Bring ID

**Father McKenna Center**
900 North Capitol St, NW
Clothing closet (men only); every other Tue

**Martha’s Outlet**
2114 14th Street NW, Washington - 202-328-6608
Free, high-quality clothing, shoes, linens, and household furnishings

**Charlie’s Place**
1830 Connecticut Avenue, NW, Washington - 202-533-9210
Services: Laundry

**Thrive DC**
202-737-9311
Services: Showers Men Mon-Fri 8.30AM-11.30AM, Women 3PM-5PM, and laundry by appointment

**Bethany Women’s Center**
(202) 939-2076

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Mt. Vernon Place United Methodist Church
202-347-9620
900 Massachusetts Ave NW
Services: Showers Tue/Thur 6AM-8AM, Sun 8AM-10AM

EMployment

Mayor’s Office of Veterans Affairs (resume assistance; claims assistance; benefits workshops)
1350 Pennsylvania Ave, NW
(202) 724-5454

American Job Center (DOES for veterans only)
3720 MLK Ave SE
202-741-7747

Project Empowerment (DOES)
4058 Minnesota Ave, NE
Veterans Program Coordinator, Chris Rollins: 202-698-6288 (o); 202-345-4182 (cell)

Goodwill of Greater Washington Training Center
2200 South Dakota Ave, NE
(202) 636-4225

AimHire (Friendship Place - Homeless DC residents), Veterans First Program
202-248-9599; 202-364-1419 or 202-248-3594

SOME Center for Employment Training
2300 MLK Avenue SE, 4th Fl.
Washington, DC
202-292-4460

Thrive DC
202-737-9311

United Planning Organization (UPO) Adult Education and Training
202-562-3800

Jobs Have Priority, Inc (Employment and Education Services)
1526 Pennsylvania Avenue, SE
202-544-9128 or 202-544-9096

STRIVE DC, Inc. (Employment Services)
202-484-1264

Jubilee Jobs (Job Preparation and Placement)
2712 Ontario Road NW
(202) 667-8970

AmVets Career Center
301-683-4032

Linden Resources/Vets Ready 2 Work
703-521-4441 x7
Eligibility: Wounded warriors and Veterans with disabilities

Easter Seals
Main Office: 301-588-8700

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US Vets

FINANCIAL ASSISTANCE (VSO/CHARRITABLE)
https://nrd.gov/resource/search?subject=Other Services & Resources%2FVeterans Service Organizations
Aid Our Veterans, Inc. http://www.aidourveterans.net/ 410-391-8721
The Red Cross Service to the Armed Forces http://www.redcross.org
USA Cares http://www.usacares.org 1-800-773-0387
VFW Unmet Needs www.vfw.org 1-866-789-6333
Coalition to Salute America's Heroes http://www.saluteheroes.org
Operation Homefront 1-877-264-3968; 210-549-4600
www.arfr.org; www.operationfamilyfund.org; www.afas.org; infjuredmarinesfund.org; www.rebuidhope.org

LEGAL COUNSELING/CLAIMS ASSISTANCE

Veterans Legal Assistance Project DC, NLSP
680 Rhode Island Avenue NE, Washington: 202-832-NLSP (6577)
Walk-in or call, Mon, Wed, Fri between 10a-3p

Washington Legal Clinic for the Homeless
202-328-5500
Services: Housing and shelter related advocacy

Legal Aid Society
202-628-1161
Services: General legal assistance

University Legal Services
202-547-4747
Services: Disability rights advocacy

Bread for the City
202-265-5500
Services: General legal assistance

American Legion
(410) 230-4420; Call first to make appt.
2121 Wisconsin Avenue, NW, Suite 68
VA Disability Claims and other types of legal assistance

Catholic War Veterans
(703) 549-3622
VA Claims assistance to veterans of any or no faith

Mayor’s Office of Veteran’s Affairs
(202) 724-5454

OutServe-Service Members Legal Defense Network (SLDN)
(800) 538-7418
Assists gay, lesbian, and transgender service members with discharge upgrades

Paralyzed Veterans of America
(866) 734-0857
801 18th Street NW
VA claims assistance to veterans. Screening begins with call to national hotline.

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Veterans Consortium Pro Bono Program
(888) 838-7727
Assists veterans with claims denied by Board of Veterans Appeals and seeks further legal help

Veterans of Foreign Wars
(202) 543-2239; Call in advance
200 Maryland Ave., N.E.
VA claims assistance

Vietnam Veterans of America
(301) 585-4000; Call ahead, Hours: Mon-Thurs 10a-3p
8719 Colesville Rd., Suite 100, Silver Spring, Maryland 20910

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