

The Community Partnership How to Run the CoC-APR 2018 Report Version 1 – Last Updated December 17, 2018

Introduction:

The HUD Annual Performance Report (APR) is a reporting tool used by the department of Housing and Urban Development (HUD) to track the progress and accomplishments of homeless assistance programs funded by the department. Providers that receive funding from HUD for certain programs are required to submit an APR at least annually.

The CoC-APR 2018 report is the official tool in Service Point used to review and extract this data from the DC-HMIS system in preparation for APR submissions to HUD. The CoC-APR 2018 report is managed by our vendor, WellSky, and is in compliance with all current HUD and HMIS data standards.

Even though this report is meant for providers that have to submit APRs to HUD it is an extremely useful report for reviewing Universal Data Elements (UDEs) as well as Program Specific Data Elements for any project that captures Entry/Exits in the DC-HMIS. This report is also helpful in identifying length of stay in a project, individuals/households served as well as chronically homeless individuals. TCP also uses this report to review provider data for the Weekly Occupancy Report and the quarterly PQI Reports. This report allows providers to review data for one program or for multiple programs at one time using the "provider groups" feature.

When reviewing the data on this report pay special attention to anything marked as "client doesn't know/refused", "data not collected", "data issues", "information missing" or "error count" as it indicates there is client data that is incongruent or missing. Also, be mindful of your program's requirements and make sure the report is reflecting that clients meet these requirements (e.g. a PSH program is required to ensure all clients are Chronically Homeless at entry).

Please proceed to the next page for instructions on how to run the CoC-APR 2018 report in HMIS.

HOW TO RUN THE CoC-APR 2018 in Service Point:

1. Once logged into ServicePoint click on the "Reports" module on the left:

SERVICEpoint [®]				
The Community Partnership				
HMIS Training (Agency)				
December 18, 2018	December 18, 2018			
🍞 Home > Home Page Dashboard				
Last Viewed Eavorites				
		System News (1)*		
		Date		
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Admin				
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- 2. You will now be on the Report Dashboard. Click the button for the CoC-APR 2018
 - a. Please note that the button titled "CoC-APR" is an OLD version of this report and should not be used

Report Dashboard			
Audit Reports			
Audit Report	User Information	User Login	
Provider Reports			
Call Record Report	Client Served Report	CoC-APR	CoC-APR 2018
Entry/Exit Report	ESG CAPER (HDS V5)	ESG CAPER (HDS V1.3) 2018	Needs Report

- 3. You will now need to fill-in prompts to review your data. First, you need select your "Provider Type"
 - a. In most cases the "Provider Type" is simply "Provider" which means only one program is being pulled in to the report
 - b. If you need to use the "Reporting Group" type to pull data on multiple programs please email TCP's HMIS help-desk for further assistance: <u>hmis@community-partnership.org</u>

Report Options	
Provider Type Provider *	HMIS Training (Agency) (1063)
	O This provider AND its subordinates O This provider ONLY
Program Date Ran	nge∗// X3 to// X3 > X3
Entry/Exit Types *	Download Clear

- 4. Next select your program from the drop-down
 - a. Some users may need to search for their program based on their access level and therefore would see a "Search" button rather than a drop-down

	Report Options	
	Provider Type	<u>Provider</u> <u>Reporting Group</u>
	Provider *	HMIS Training (Program) (1064)
	Program Date Range*	//////////////////////////////////////
	Entry/Exit Types*	HUD PATH RHY VA HPRP (Retired)
	Build Report Dov	vnload Clear

- 5. Now enter the "Program Date Range" by completing the Start and End Date prompts
 - a. Because this is a canned report it is different than ART in the sense that the end date is the actual last day of the reporting period rather than the day after
 - i. Canned reports are not "24 hours behind" like ART reports which is helpful because data corrections can be made in HMIS and instantly reflected on these type of reports
 - b. This report is designed to be run for a one-year period but can be used to look at data as of today or smaller intervals of time as well
 - i. If you run this report for less than one year please be mindful that the income sections (19a1 a3) may not provide accurate results as they are based off of annual assessments

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	er ONLY
Program Date Range * 10 / 01 / 2017 🔊 💸 to 09 / 30 / 2018	27, 🔿 🏹
Entry/Exit Types *	1
Build Report Download Clear	

- 6. Now select the "Entry/Exit Types"
 - a. This would be the same entry type selected when creating your entry/exit records
 - b. You can select multiple entry/exit types at one time

Report Options	
Provider Type	Provider OReporting Group
Provider *	HMIS Training (Program) (1064) O This provider AND its subordinates O This provider ONLY
Program Date Range*	10 / 01 / 2017 🔊 🖏 to 09 / 30 / 2018 🔊 🖏
Entry/Exit Types*	□ <u>HUD</u> □ <u>PATH</u> □ <u>RHY</u> □ <u>VA</u> □ <u>HPRP (Retired)</u>
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7. Now click "Build Report". In a few moments your data will populate below the "Report Options" section

Report Options	
Provider Type	Provider OReporting Group
Provider *	HMIS Training (Program) (1064) O This provider AND its subordinates O This provider ONLY
Program Date Range*	//
Entry/Exit Types*	□ <u>HUD</u> □ <u>PATH</u> □ <u>RHY</u> □ <u>VA</u> □ <u>HPRP (Retired)</u>
Build Report Dov	wnload Clear

- 8. The report is separated into 27 sections with each section reviewing different aspects of the data and/or interpreting the data in different ways
 - a. An interesting feature of this report is the "Client Filter" option
 - i. This feature always you to search for one client, or multiple clients, by entering the HMIS ID's into the "Client IDs" text box
 - 1. If searching for multiple clients be sure to separate each ID# with a comma
 - 2. By clicking "Client Search" or "Highlight Clients" it will mark in yellow each section that includes the client(s) data

Client Filter			
Enter Client IDs separated by commas to highlight cells containing those Clients. Client IDs Client Search Highlight Clients CoC-APR Report Results			
4a - Project Identifiers in HMIS			
Organization Name	HMIS Training		
Organization ID	1064		
Project Name	HMIS Training		
Project ID	1064		
HMIS Project Type	Services Only (HUD)		
Method of Tracking ES			
If HMIS Project ID = 6 (S Only)			
Is the Services Only (HMIS Project Type 6) affiliated with a residential project?	Yes		
If 2.4, Dependent A = 1			
Identify the Project ID's of the housing projects this project is affiliated with			
5a - Report Validations Table			
Report Validations Table			
1. Total Number of Persons Served	6		
2. Number of Adults (age 18 or over)	5		

- 9. Each of the **blue numbers** on this report are hyperlinks
 - a. If you click on the blue numbers you will get a pop-up that shows you which clients' data are included in this section
 - b. You can also download these lists to excel by clicking "Download Results" on the pop-up

Identify the Project ID's of the housing projects this project is affiliated with	Clients in	answer cell	E I	
5a - Report Validations Table	Circlits in			
Report Validations Table	5a - Report \	Validations Table		
1. Total Number of Persons Served	1. Total Number of Persons Served			1. 6
2. Number of Adults (age 18 or over)	ID	Client		5
3. Number of Children (under age 18) 2.	1	Client, Example		0
4. Number of Persons with Unknown Age	6	Client, Example Child		1
5. Number of Leavers	349202	Client, Test The, Jr.		0
6. Number of Adult Leavers				0
7. Number of Adult and Head of Household Leavers	252617	jones, mario		0
8. Number of Stayers	252618	Jones, Pacman		6
9. Number of Adult Stayers	252607	Right, Mr. Doright		5
10. Number of Veterans		Showing 1-6 of		3
11. Number of Chronically Homeless Persons		- 6		0
12. Number of Youth Under Age 25	Download	d Besults	E.A.	1
13. Number of Parenting Youth Under Age 25 with Children 3.	Download	u Results	EXIL	0
14. Number of Adult Heads of Household				0
15. Number of Child and Unknown-Age Heads of Household				0

- 10. If you are running this report to submit a HUD APR then click the "Download" button in the "Report Options" section
 - a. This will create a CSV file of the report that can be downloaded to your computer and then uploaded to the SAGE repository

Report Options				
	Provider Type	Provider OReporting Group		
	Provider ★ [HMIS Training (Program) (1064) \rightarrow Othis provider AND its subordinates Othis provider ONLY			
	Program Date Range * 10 //01 //2017 🕂 🖏 🔿 🦝 to 09 //30 //2018 🕂 🖏			
Build	I Report	Download Clear		
Clie	ent Filter			
Client	Glient IDs Client Search Highlight Clients			
CoC	-APR Report Re	sults		
a - Projec	t Identifiers in HMIS			
Organizatio	on Name			
Organizatio	on ID			
Project Na	Project Name			
Project ID	Project ID			
HMIS Project Type				
Method of Tracking ES				
If IMILS Project ID = 6 (S ONIY) If the Senior Data (MILS Project Ture 6) officiated with a seniort?				
is the services only (millis Fright, type to) annated with a residential project. If 2 A Denselent A = 1				
Lifentify the Project ID's of the housing projects this project is affiliated with				
- Dana Validatione Table				
Report Va	lidations Table	What do you want to do with CSV-		
1. Total Nu	. Total Number of Persons Server APR_2018_SSO_1545145206424.zip? Open Save			
2. Number	From: washdc.servicept.com			

SECTIONS of the CoC-APR 2018 Report:

- 1. Section 4 Project Data
 - **a.** 4a Project Identifiers in HMIS
- 2. Section 5 Overall Counts
 - a. 5a Report Validations Table

3. Section 6 – Data Quality

- **a.** 6a Data Quality: Personally Identifiable Information
- b. 6b Data Quality: Universal Data Elements
- c. 6c Data Quality: Income and Housing Data Quality
- d. 6d Data Quality: Chronic Homelessness
- e. 6e Data Quality: Timeliness
- f. 6f Data Quality: Inactive Records: Street Outreach and Emergency Shelter

4. Section 7 – Persons Served

- a. 7a Number of Persons Served
- b. 7b Point-in-Time Count of Persons on the Last Wednesday

5. Section 8 – Households Served

- a. 8a Number of Households Served
- **b.** 8b Point-in-Time Count of Households on the Last Wednesday

6. Section 9 – Street Outreach

- **a.** 9a Number of Persons Contacted
- **b.** 9b Number of Persons Engaged
- 7. Section 10 Gender
 - **a.** 10a Gender of Adults
 - b. 10b Gender of Children
 - c. 10c Gender of Persons Missing Age Information
- 8. Section 11 Age

9. Section 12 – Race & Ethnicity

- **a.** 12a Race
- **b.** 12b Ethnicity

10. Section **13** – Disabling Conditions

- a. 13a1 Physical and Mental Health Conditions at Start
- b. 13b1 Physical and Mental Health Conditions at Exit
- c. 13c1 Physical and Mental Conditions at Stayers
- d. 13a2 Number of Conditions at Start
- e. 13b2 Number of Conditions at Exit
- f. 13c2 Number of Conditions for Stayers

11. Section 14 – Domestic Violence

- a. 14a Domestic Violence History
- **b.** 14b Persons Fleeing Domestic Violence
- **12.** Section **15** Living Situation
- 13. Section 16 Cash Income: Ranges
- 14. Section 17 Cash Income: Sources
- 15. Section 18 Client Cash Income Category: Earned/Other Income Category by Start and Annual Assessment/Exit Status

16. Section 19 – Client Cash Income Change

- a. 19a1 Client Cash Income Change: Income Source by Start and Latest Status
- **b.** 19a2 Client Cash Income Change: Income Source by Start and Exit
- c. 19a3 Client Cash Income Change: Income Source by Start and Latest Status/Exit

17. Section 20 – Non-Cash Benefits

- a. 20a Type of Non-Cash Benefit Source
- b. 20b Number of Non-Cash Benefit Sources

18. Section **21** – Health Insurance

19. Section 22 – Lengths of Time

- a. 22a1 Length of Participation: CoC Projects
- b. 22b Average and Median Length
- c. 22c Length of Time between Project Start Date and Housing Move-in Date

20. Section 23 – Exit Destinations

- **a.** 23a Exit Destination: More than 90 days
- **b.** 23b Exit Destination: 90 days or less

21. Section 25 – Veterans

- **a.** 25a Number of Veterans
- **b.** 25b Number of Veteran Households
- c. 25c Gender: Veterans
- **d.** 25d Age: Veterans
- e. 25e Physical and Mental Health Conditions: Veterans
- f. 25f Cash Income Category: Income Category by Start and Annual/Exit Status Veterans
- **g.** 25g Type of Cash Income Sources: Veterans
- h. 25h Type of Non-Cash Benefit Sources: Veterans
- i. 25i Exit Destinations: Veterans

22. Section 26 – Chronically Homeless Persons

- a. 26a Chronic Homeless Status: Number of Households w/at least one or more CH persons
- **b.** 26b Number of Chronically Homeless Persons by Household
- c. 26c Number of Chronically Homeless Persons
- **d.** 26d Age of Chronically Homeless Persons
- e. 26e Physical and Mental Health Conditions: Chronically Homeless Persons
- f. 26f Client Cash Income: Chronically Homeless Persons
- g. 26g Type of Cash Income Sources: Chronically Homeless Persons
- h. 26h Type of Non-Cash Income Sources: Chronically Homeless Persons

23. Section 27 – Youth

- a. 27a Age of Youth
- **b.** 27b Parenting Youth
- c. 27c Gender: Youth
- **d.** 27d Living Situation: Youth
- e. 27e Length of Participation: Youth
- f. 27f Exit Destination: Youth