



DC Department of Human Services

PEP-V Orientation Housing

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Client exits and paths to housing

Paths to housing for clients in PEP-V (as of 8/14/20)

1	2	3	4	5
Permanent Supportive Housing	Targeted Affordable Housing	Complex Health Needs	Non-DHS Housing	Other
<i>186 clients are matched to PSH (scattered site or site-based)</i>	<i>12 clients are matched to TAH</i>	<i>24 clients with health needs that require non-PSH housing (CRF, assisted living, nursing home)</i>	<i>11 clients are matched to non-DHS housing</i>	<i>57 clients are in process of developing housing plan</i>
<i>14 exits to date</i>	<i>2 exits to date</i>		<i>6 exits to date</i>	

Housing-focused case management and commitments from partners involved in housing process (DCHA, MBI, PSH providers, housing navigators, landlords)

Partners in supporting client exits

Paths to housing for clients in PEP-V (as of 8/14/20)

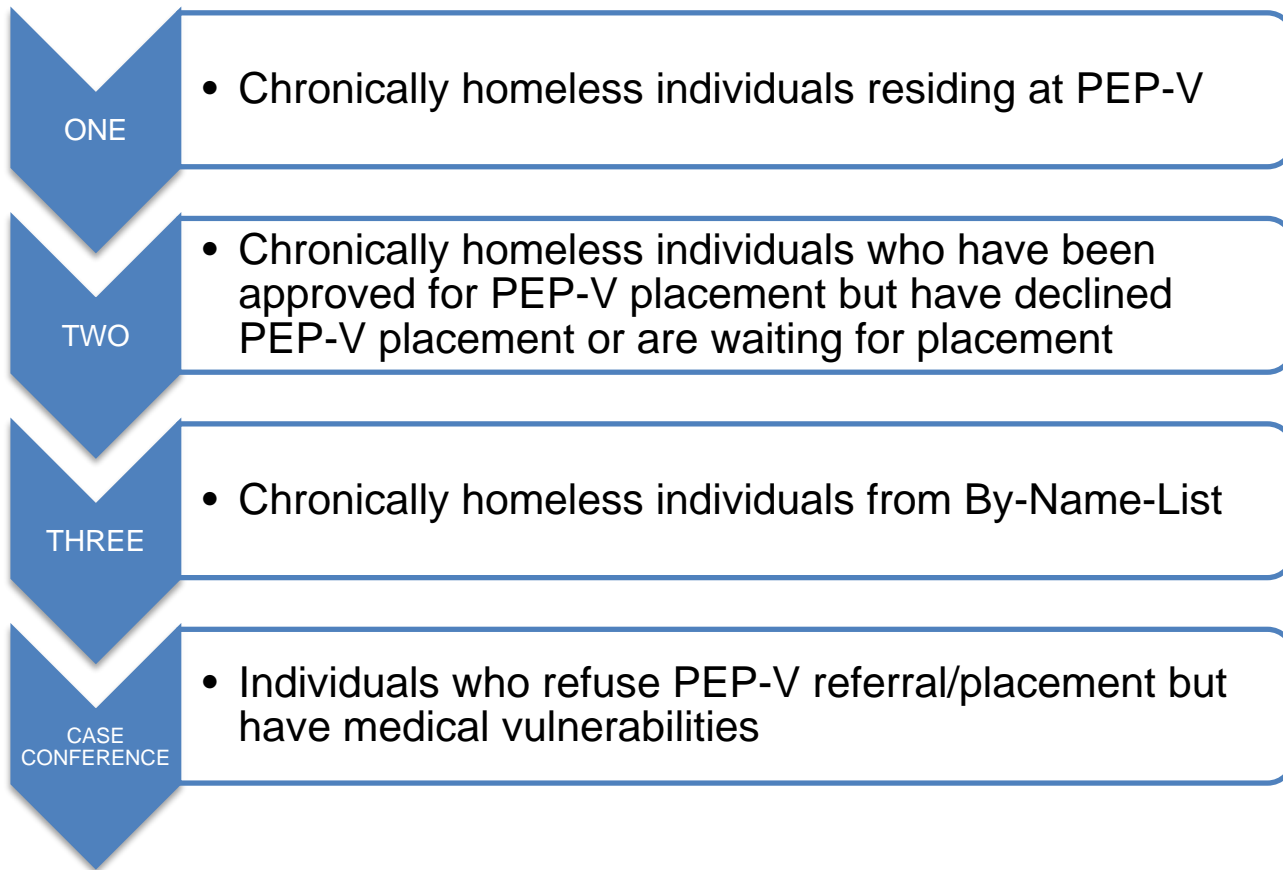
	1	2	3	4	5
	Permanent Supportive Housing	Targeted Affordable Housing	Complex Health Needs	Non-DHS Housing	Other
Lead	<i>PSH providers</i>	<i>DHS case managers</i>	<i>DHS FSA support</i>	<i>Various</i>	<i>PEP-V case managers</i>
Partners	<i>PEP-V case managers, DHS PSH Monitor, DHS housing navigator, DCHA</i>	<i>PEP-V case managers, DCHA</i>	<i>PEP-V case managers, DBH, DACL</i>		<i>Various, depending on exit plan</i>

Tracking client exits

- Weekly status meeting with all partners and real-time updates during the week
- In support of the goal to exit PEP-V clients to permanent housing within 60 days

Housing Process						PEP-V Status
Client Name	Exit/Housing Plan (USE CTRL+F TO SEARCH CLIENTS)	Housing Provider	Housing Status	Housing site last update	Housing Status Notes	Date Placed PEP-V
709	DHS PSH - scattered site	Open Arms Housing	Partially Document Ready	8/5/2020	Assigned to PSH scattered site	7/20/2020
710	DHS PSH - scattered site	Pathways to Housing	Not Document Ready	8/5/2020	Assigned to PSH scattered site	7/20/2020
750	DHS PSH - scattered site	Open Arms Housing	Partially Document Ready	8/5/2020	Assigned to PSH scattered site	7/21/2020
111	DHS PSH - site-based	N Street Village - Capitol Vista	Partially Document Ready	8/5/2020	Assigned to PSH scattered site	5/15/2020
549	DHS PSH - site-based	Pathways to Housing (South Capitol)	Partially Document Ready	8/5/2020	Reassigned to South Capitol	6/18/2020
608	DHS PSH - site-based	Pathways to Housing (South Capitol)	Partially Document Ready	8/5/2020	No change since 7/30 update: Awaiting award letter from SSA	4/12/2020
115	DHS PSH - waiting for match	N Street Village - Diane's House	Document Ready	8/5/2020	DCHA denied due to criminal background, exploring whether can be assigned to local	4/14/2020
134	No exit plan yet		Document Ready	8/5/2020	Has open case, needs to have that settled before reassignment Same client as Denise Terese Lamb	
493	Other (explain in notes)	Open Arms Housing	Lease-up Complete (HAP, lease and original voucher signed)	8/5/2020	Barbara Jones is not homeless, she's housed through Pathways ACT Team 1 but doesn't like to stay in her unit	6/22/2020
101	Non-DHS Housing		Document Ready	7/31/2020	Camea to enter in details of non-DHS housing	4/17/2020
53	TAH		Document Ready	7/31/2020	Need input from Sherita	4/17/2020
110	TAH		Voucher Approved (briefing completed)	7/31/2020	Application approved; searching for unit	8/11/2020
287	DHS PSH - scattered site	Friendship Place	Voucher Approved (briefing completed)	7/30/2020	7/22/20: Rodney attempted contact	4/4/2020
492	DHS PSH - scattered site	Miriam's Kitchens Community Connections Community Connections	Voucher Approved (briefing completed)	7/30/2020	Has already been referred to Rodney's team Targeting for CoCo-Delta Towers Targeting for CoCo-Delta Towers Targeting for CoCo-Delta Towers	6/22/2020
607	DHS PSH - scattered site		Partially Document Ready	7/30/2020		7/17/2020
3	DHS PSH - site-based		Partially Document Ready	7/30/2020		5/16/2020
11	DHS PSH - site-based		Partially Document Ready	7/30/2020	Targeting for CoCo-Delta Towers	6/23/2020
15	DHS PSH - site-based	Community Connections	Not Document Ready	7/30/2020	Targeting for CoCo-Delta Towers	6/27/2020
22	DHS PSH - site-based	Community Connections	Not Document Ready	7/30/2020	Targeting for CoCo-Delta Towers	7/11/2020
33	DHS PSH - site-based	Community Connections	Not Document Ready	7/30/2020	Targeting for CoCo-Delta Towers	7/17/2020
161	DHS PSH - waiting for match		Not Document Ready	7/30/2020	Targeting for CoCo-Delta Towers	5/16/2020
258	DHS PSH - waiting for match		Not Document Ready	7/30/2020	Targeting for CoCo-Delta Towers	4/2/2020

CAHP Prioritization



Project Reconnect

Arielle Mungin

Program Analyst, Project Reconnect

What is Project Reconnect?

- ❑ Project Reconnect is a shelter diversion and rapid exit program for unaccompanied adults experiencing homelessness
- ❑ The goal of Project Reconnect is to assist households in quickly securing temporary or permanent solutions to homelessness outside of the shelter and homeless services system.

Who Do We Serve?

Individuals who are 18 and over and fit one of the following profiles:

- **New Arrivals**: Those who present at low-barrier shelters for at least one week but have no prior documentation of homelessness in HMIS;
- **Unsheltered Individuals**: Unaccompanied adults residing on the streets, or in a space considered to be uninhabitable
- **Non-Recent Returners**: individuals who return to a low-barrier shelter for at least a week, after an extended absence from the shelter (e.g. at least one month);
- **Transitioning from System Involvement**: individuals who are transitioning from jail/prison, or are aging out of the foster care system without housing supports in place
- **Family Engaged**: individuals who demonstrate a willingness and ability to connect with friends and family
- **Last Milers**: Individuals whose homelessness could be ended but for one last hurdle to overcome (e.g. they just need money for a security deposit, or a small debt paid off).

Direct Interventions

Recurring Transportation Assistance	Public and/or private transportation resources to assist with returning to/from their location to help with employment/employability
One-Time Transportation Assistance	Private transportation resources to assist with returning to family or friends, or for a one-time repair to stabilize transportation options
Support to Host Household	Incentives such as grocery or utility assistance provided to offset the cost of hosting a diversion/rapid exit participant
First Month's Rent/Security Deposit	Covers some or all of the cost of the first month's rent and security deposit for a participant's new housing agreement
Small-Denomination Arrears Payment	A small-debt forgiveness program, so long as the debt was accrued through legal means and can be shown as a contributing factor preventing the individual from being housed (e.g.evictions or past rental debt for current unit)
Moving Costs	Covers the cost of moving expenses for the participant

HMIS Assessment Screen Shot

Name

Date of Birth


Social Security

Gender

Primary Race

Secondary Race

U.S. Military Veteran?



Release of Information


Provider	Permission	Start Date	End Date
Bradley & Associates - DHS Adult RRM - RRM IND - DHS Direct	Yes	07/06/2019	07/06/2020

Add ROI Showing 1-1 of 1

Entry/Exits

Program	Type	Project Start Date	Exit Date
Catholic Charities - Harriet Tubman - LBS ES IND - DHS M	HUD	12/09/2019	
Bradley & Associates - DHS Adult RRM - RRM IND - DHS Direct	HUD	07/06/2019	06/31/2019
Catholic Charities Shelters - Coordinated Entry for ADULT Single Individuals	HUD	12/14/2018	

Add Entry / Exit Showing 1-3 of 3



Measurements

Type	Latest Point	Total	Date
No matches.			

Add New Measurement

Shelter Stays

Start Date	End Date	Provider
06/06/2019		Catholic Charities - Harriet Tubman - LBS ES IND - DHS M
08/18/2019	09/06/2019	Catholic Charities - Harriet Tubman - LBS ES IND - DHS M
07/24/2019	08/14/2019	Catholic Charities - Harriet Tubman - LBS ES IND - DHS M
07/07/2019	07/18/2019	Catholic Charities - Harriet Tubman - LBS ES IND - DHS M
06/16/2019	07/05/2019	Catholic Charities - Harriet Tubman - LBS ES IND - DHS M
04/21/2019	06/12/2019	Catholic Charities - Harriet Tubman - LBS ES IND - DHS M

Showing 1-6 of 7 First Previous Next Last

Referral Process

- 1) **Identify Consumer**
- 2) **Complete Project Reconnect Assessment**
 - a) Change Enter Data As (EDA) to Project Reconnect
 - b) Click **search**
 - c) Under “Provider Search” type in **Project Reconnect**
 - d) Click **search**
 - e) Provider search results will pop down
 - f) Click **green plus (+)** sign
 - g) Search consumer name and proceed to the box that hold SPDAT assessments
 - h) Click add **entry/exit**
 - i) Complete Assessment
- 3) **Schedule the appointment in Acuity**
 - a) Select location
 - b) Designate a Diversion Specialist
 - c) Enter additional notes to assist the Diversion Specialist during interview (e.g. HMIS number)

Initial Assessments

PEP-V Housing Questionnaire

Purpose

- To gather additional background information regarding:
 - Housing Motivation
 - Additional Contact Information
 - Criminal Background
 - Housing Preferences (scattered-site vs. site-based)

Who completes?

- PEP-V Case Worker will complete PEP-V Housing Questionnaire with client upon placement in PEP-V

Where is it completed?

- Smartsheet Form (hardcopy is available but it will need to be entered into Smartsheet Form)
- [I-CAHP Pre-Housing Surveys PEP-V+](#)

How is it used?

- Informs DHS and TCP which housing programs will fit the clients needs

Creating the Housing Plan in HMIS

Clients Matched to PSH

PEP-V Placement

- Shelter/Outreach Provider referrals client to PEP-V
- TCP confirms clients chronic homeless status

PSH Enrollment

- Chronically homeless individuals will be assigned to PSH Provider (provided resources are available)
- PSH Provider will contact client via hotel phone, client cell or through PEP-V CM
- PEP-V will provide any essential documents acquired for the client

Housing Application

- PSH Provider will assist client complete client's housing application via seamless doc (or hardcopy).
- PEP-V CM will assist with the completion and submission of housing application to PSH Provider, if needed
- PSH Provider will submit to DHS for final submission to DCHA

Application Approval

- DHS will notify the PSH Provider of application approval
- DHS will provide a Letter of Intent for Unit Search

Unit Identification

- PSH Provider and/or DHS Housing Navigation Team will assist the client identify a unit, complete Unit Viewing & Submission Form and have LL complete LL Packet
- DHS will submit completed LL Packet will be submitted to DCHA for unit inspection

Voucher Briefing

- When unit passes inspection PSH CM will request a virtual voucher briefing from DHS
- DCHA will host voucher briefing via WebEx and send Voucher and Certification of Voucher Briefing to PSH CM for client signature
- PSH CM will have client sign the voucher and certification to submit to DCHA

Lease-Up

- PSH CM will submit request and facilitate socially distant or virtual lease-up
- PSH Provider will provide DHS with copies of all signed lease-up documents to prompt security deposit and rental payments

DHS PSH Program Monitor: Abi Akodu

- Detailed to provide coordination support to PSH scattered-site assigned clients at PEP-V to ensure they are moving through the housing process by facilitating coordination between PEP-V CM, PSH Provider, DHS Housing Navigation Team, etc.

PEP-V Clients with Complex Health Needs

- *Dr. Sheila Jones*
- Chief, Adult Protective Services
- Family Services Administration

PEP-V Clients with Complex Health Needs

DHS provides follow-up and case status for the clients currently at PEP-V who are in need of home health aide services and/or unable to live independently. Clients who are unable to live independently, DHS will seek to identify long term care options such as assisted living or nursing home placement.

DHS Responsibilities

- ❖ Providing case status for PEP-V clients who are unable to live independently;
- ❖ Identifying long term permanent housing options for clients who are unable to live independently;
- ❖ Assisting clients who can live independently in PSH, but would benefit from the assistance of a home health aide;
- ❖ Working with clients' PEP-V Case Managers to develop housing plan and coordinate next steps;
- ❖ Participating in weekly case conferencing sessions with clients' case managers;
- ❖ Reporting clients' progress in the weekly status meetings