

Smartphone Activation Instructions

Accessing LanguageLine Solutions® professional interpreters through the InSight® application is quick and easy. Simply download the iPhone® application from the App Store® or download our Android™* application from the Google Play™ store, then complete a one-time device authentication.

iPhone Instructions

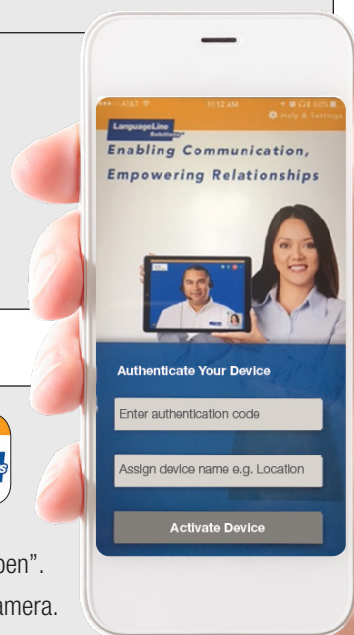
1. DOWNLOAD THE APP

- **On your iPhone** tap the App Store icon and search for “LanguageLine” or “LanguageLine InSight”, then tap “Get” and “Install” to download.
- **After download** is complete, tap the “Interpreters” icon and follow the screen prompts to complete the one-time authentication of your device.



2. AUTHENTICATE DEVICE TO ACTIVATE

- **Enter** Authorization Code: W8VQYBQKFX (not case sensitive).
- **Enter** Device Name: (Organization Abbreviation) (15 digit maximum).
- **Tap “Activate Device”** and then **tap “OK” two times** to allow the application to access your microphone and camera.



Android Instructions

1. DOWNLOAD THE APP

- **On your Android device** tap the Google Play store icon and search for “LanguageLine” or “LanguageLine InSight”, tap the “Interpreters” icon, tap “Install”, then tap “Open”.
- **Tap “OK”, then tap “Allow” twice** to allow the application to access your microphone and camera.



2. AUTHENTICATE DEVICE TO ACTIVATE

- **Enter** Authorization Code: W8VQYBQKFX (not case sensitive).
- **Enter** Device Name: (Organization Abbreviation) (15 digit maximum).
- **Tap “Activate Device”** to complete one-time activation.

TRAINING VIDEO - Watch this short training video to learn how to use InSight Video Interpreting:

<https://www.languageline.com/hubfs/Video/LanguageLine-InSight-Enterprise.mp4>

TIPS

- Introduce yourself and explain the situation to the interpreter.
- Speak slowly in short sentences.
- Allow the interpreter time to interpret.
- Check for understanding.

SUPPORT

- For 24/7 technical support, please call 1 (844) 373-1951
- Questions? Contact your LanguageLine Account Executive or CustomerCare@LanguageLine.com or call 1 (800) 752-6096.